

**Pioneer Wealth Management Services Ltd. – SEBI Registered Investment Advisor (SEBI Reg. no. INA000017259) Investor Grievance Data**

**1. Data for the month ending- November 2024**

<b>Sr. No.</b>	<b>Investor Complaints received from</b>	<b>Pending as at the end of the last month</b>	<b>Received</b>	<b>Resolved *</b>	<b>Total Pending #</b>	<b>Pending complaints &gt; 3months</b>	<b>Average Resolution time ^ (in days)</b>
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil
<b>Total</b>		<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

^Average Resolution time is the sum total of time taken to resolve each complaint in days in the current quarter divided by total number of complaints resolved in the current quarter.

\* Inclusive of complaints of previous months resolved in the current month

#Inclusive of complaints pending as on the last day of the month.

## 2. Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1.	January, 2024	Nil	Nil	Nil	Nil
2.	February, 2024	Nil	Nil	Nil	Nil
3.	March, 2024	Nil	Nil	Nil	Nil
4.	April, 2024	Nil	Nil	Nil	Nil
5.	May, 2024	Nil	Nil	Nil	Nil
6.	June, 2024	Nil	Nil	Nil	Nil
7.	July, 2024	Nil	Nil	Nil	Nil
8.	August, 2024	Nil	Nil	Nil	Nil
9.	September, 2024	Nil	Nil	Nil	Nil
10.	October, 2024	Nil	Nil	Nil	Nil
11.	November, 2024	Nil	Nil	Nil	Nil
<b>Grand Total</b>		<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

## 3. Trend of annual disposal of complaints

Sr. No.	Year	Carried forward from Previous year	Received	Resolved	Pending
1	2022-23	Nil	Nil	Nil	Nil
2	2023-24	Nil	Nil	Nil	Nil
3	2024-25	Nil	Nil	Nil	Nil
<b>Grand Total</b>		<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

**4)To register a formal complaint with the Company, please write to [riacompliance@pinc.co.in](mailto:riacompliance@pinc.co.in) with your following details:**

- i) Full name
- ii) Registered mobile number
- iii) PAN card
- iv) Nature of complaint

(On clicking the email id- the link will give direct access to mail from there, investor will mail mentioning above details)

**5) SCORES website link <https://scores.sebi.gov.in>**

(On Clicking SCORES it will take directly to website to lodge the complaint)

**6) SMART ODR Link <https://smartodr.in/login>**